kanopy

Downloading content using the Kanopy app

Create an account

1. Download the Kanopy app from your device's app store, or visit parkridge.kanopy.com

2. Click or tap Sign up and follow the prompts to create an account.

3. Open your email and check for the verification email from Kanopy. Click on the Verify my email button. This will return you to the Kanopy app or website.

4. Click the Add Library Card button, and enter your library card.

Borrowing items

You have immediate access to all content on Kanopy—no holds or waiting

Click or tap on a title image, then click or tap **Play** to borrow it and begin watching. You have **3 days** to watch the film once it is borrowed.

You have **8 credits** to watch films each month. Credits reset on the 1st of each month.

Kanopy FAQ

1. What devices work with Kanopy?
Kanopy is available for Apple iOS, Android, Roku, Apple TV, Amazon Fire Tablet, and Chromecast

2. Can I save items in a list for later?
Yes! From any title's page, click +Add to Watchlist. Your watchlist is available from the menu on the left side of the app, or under the top right menu on a computer.

3. Can I download the movies?
No, there is currently no download function in kanopy.

4. I haven't gotten my verification email. What should I do?
Some email providers have reported issues with kanopy's verification process. It may take some time for the email to appear, or it may appear in your Spam inbox. If you are not seeing the email in your inbox or spam, please contact support@kanopy.com.

Still need help?
Contact Reader Services at 847-720-3280, stop by the Reader Services desk, or visit
https://help.kanopy.com

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