



Downloading content using the Hoopla app

Create an account

1. Download the Hoopla app from your device's app store, or visit hoopladigital.com
2. Click or tap Sign up and follow the prompts to create an account.

Borrowing items

ITEM TYPE	LOAN PERIOD	
Movie	72 hours	<p>Items are always available</p> <p>No holds or waiting</p> <p>Limit 10 checkouts per library card per month</p>
TV show	72 hours	
Music	1 week	
Audio Books	3 weeks	
eBooks	3 weeks	
Comics	3 weeks	

1. Browse the categories listed or search for items by typing in the search bar.
2. Select the item you want to check out.
3. Press Borrow to checkout the item. If you are on a mobile device, you can tap Download to download the item to your device for offline enjoyment.

Items will automatically return and remove themselves from your device at the end of the loan period.



Park Ridge Public Library
 20 S. Prospect Ave.
 Park Ridge, Illinois 60068
 847-825-3123
www.parkridgelibrary.org

Hoopla FAQ

1. What devices work with Hoopla?

Hoopla is available for Apple iOS, Android, Roku, Apple TV, Amazon Fire Tablet, and Chromecast

2. Can I download the content for offline viewing or listening?

Yes, content can be downloaded to mobile devices using the Hoopla app. Content cannot be downloaded on a computer or laptop.

3. There's a book I want that's not available on Hoopla. Can you provide it?

Hoopla can only make available what publishers and studios sell to them. They are always adding new titles and working with content providers to increase the selection.

Still need help?
Contact Reader Services at 847-720-3280, stop by the Reader Services desk, or visit <https://www.hoopladigital.com/help>