

## READER SERVICES DEPARTMENT

### MISSION

- To offer access to up-to-date collections of fiction and audio-visual materials for young adults, adults and seniors.
- To provide specialized materials, customized equipment and special services such as homebound delivery for patrons with special needs.
- To create and produce a variety of programming for young adults and adults including summer reading clubs and book discussions.

### FACILITIES

- Remodeled the Young Adult Loft, making it more teen-friendly and the space more flexible. New furnishings, carpeting, and additional computers were installed in June, just before the summer activities began. The response by middle schoolers has been outstanding.
- Utilized existing RS space better by:
  - Transferring shelving for video cassettes for the new Anime DVD collection.
  - Transferring 16 shelves formerly used for Mysteries for 16 more Science Fiction shelves.
  - Transferring 16 fiction shelves to 8 more shelves for the High School Collection and 8 more shelves for Large Print books.
  - Moving the Western collection from the corner of the RS room to shelving after the Large Print.

### COLLECTIONS

- Circulated 153,108 adult fiction books - an all-time high circulation statistic for the Library. This number represents an 8% increase over last year.
- Withdrew 4,026 books from the adult fiction collection and added 5,292.
- Withdrew 1,516 YA books and added 1,187.
- Diversified the Library's offerings by initiating new collections:
  - Added an Anime DVD collection in December.
  - Added a browsing nonfiction collection for YAs in January.
  - Added an adult video games collection in March.
- Increased the size of the more popular AV collections – 1,582 more DVDs, 303 more music CDs, and 110 more YA Games. Circulation for these collections is rising. We circulated 9,326 more DVDs (23%) 1,527 more music CDs (this is in comparison to just under 300 more last FY) (5%), and 866 more YA video games (63%).
- Added 293 more Books on CD and circulated 1,325 more books on CD (10%). We added more Books on CD last fiscal year (641) and also had a much higher increase in circulation (44%).
- Continued to aggressively phase out collections decreasing in popularity. 526 videocassettes and 713 Books on Cassette were withdrawn this year. 10,470 less videos circulated and 576 less Books on Cassette.

- Continued to give intermittent reports on the success of the YA Games and how they attract more Middle Schoolers to the Loft and promote the circulation of the YA materials. Since the video game collection was started nearly 2 years ago, circulation of YA books has increased nearly 51%.

## **PROGRAMMING**

- Provided 107 Young Adult programs, a 60% increase from last year. Participation increased 68%, from 959 to 1,609 YA patrons. Among the programs offered were DDR and Guitar Hero, Teen Advisory Board meetings, craft programs, and book discussions at Starbucks.
- Held 317 adult programs, 114 more than last year. Attendance at adult programs increased from 5,691 to 7,613 patrons, a 34% increase. Among the listings were presentations on art and architecture by Jeff Mishur, a performance by an Appalachian string band, a workshop on dog training, and feature and independent films.
- Reading Clubs were held in the summer and winter with record high participation.

## **PERSONNEL**

- Vivian Mortensen retired as Reader Services Manager after 32 ½ years of service on February 15<sup>th</sup>.
- Dara Gocheski joined the staff as the new Reader Services Manager on January 21<sup>st</sup>.
- Barbara Moss left the staff on March 10<sup>th</sup>.
- Laura Rizzo worked eleven weeks in the YA Loft as the part-time Young Adult Summer Assistant.